

Navigators For A Healthy Louisiana

Navigators for a Healthy Louisiana is a federally funded program supported by a grant from the U.S. Department of Health and Human Services Center for Medicare and Medicaid Services under the Affordable Care Act to assist residents with obtaining low cost or no cost health insurance coverage through Medicaid, LaCHIP and the Marketplace Insurance Plans or updating their existing **Medicaid** account often overcoming transportation barriers

Local parish Certified Navigators are available statewide to provide **FREE One-On-One Assistance** to educate about health insurance options, how to utilize coverage services, locate providers, and access preventable health services. Navigators meet residents at convenient in-person locations, virtually or by phone.

Onsite enrollment services and an easy direct referral process are available to any organization along with event informational tables and meeting presentations.

We provide:

- One-on-one assistance with applying, updating info, check eligibility & educating about health insurance options for Marketplace, Medicaid & LaCHIP
- How to utilize health coverage services & locate providers
- How to access preventable health services

How we provide services:

- Onsite enrollment and opportunities at local facilities
- Direct referrals from community partners/organizations
- Community meetings/events/health fairs
- Informational booths & presentations

How we make a difference:

- Work with everyone to access health insurance
- One-on-one FREE confidential assistance
- Flexible meeting arrangements at local locations
- Consumer education on services in terms easily understood
- State-wide representatives available, culturally diverse
- Coverage to Care resources
- Assist consumers keep their information up-to-date
- Update partners through the Navigator Newsletter
- Help navigate the Health Insurance Marketplace

For more Information & to submit a direct referral:

- Connect directly with a local navigator by scanning the QR code to fill out the online form or
- Call 1-800-435-2432 or email navigators@swlahec.com or
- Go to our website @ www.GetCoveredLA.org to fill out the online form









Have questions on how to refer patients or clients for one-on-one free assistance? Direct referrals are as easy as 1-2-3!

Easy ways to **directly refer** your patients, clients or community members for free one-on-one assistance with applying for a Marketplace, Medicaid or LaCHIP insurance plan, checking eligibility or for updating their existing accounts:

- Be connected directly with a local navigator by scanning the QR code and filling out the online form providing the following information or
 - o Name
 - Address
 - o Phone
 - o Email address
- Go to www.GetCoveredLA.org to fill out the online form* or
- Call 1-800-435-2432 or email <u>navigators@swlahec.com</u>* or
- Contact the local Regional Navigator Coordinator from the attached list*



Get the Latest Healthcare Related News & Updates Sign Up for our *Louisiana Healthy Self Newsletter*

The "Louisiana Healthy Self Newsletter" is designed to engage partners and consumers in the latest news & updates related to their health insurance services. Our periodic newsletters provide important updates highlighting weekly and monthly onsite enrollment opportunities at local facilities and events, wellness tips, deadlines, health education and consumer help identifying preventative services. Go to www.GetCoveredLA.org to sign-up.



Louisiana Healthy Self Newsletter

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Sign Up

^{*}Provide the same contact information as requested above

Health Insurance Marketplace

Navigators for a Healthy Louisiana



1.800.435.2432



Navigators for a Healthy Louisiana Contact List

Southwest Louisiana

(Region 4 & 5-Acadiana, Lake Charles, Lafayette Area) 337-989-0001

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Southeast Louisiana

(Region 1, 3 & 9-New Orleans, Northshore, **Bayouland Area**) 504-766-6484

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Central Louisiana & Baton Rouge Region

(Region 2 & 6-CENLA, Alexandria, Capital Area)

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Northeast & Northwest Louisiana
The Navigators for a Healthy Louisiana program's mission is to assist Louisiana residents with health insurance options under the Affordable Care Act through offering free assistance and enrollment opportunities. Navigators for a Healthy Louisiana is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,813,570 with 100 percent funded by CMS/HHS. The contents are those of the author(s))) and do not necessarily represent the official views of, nor an endorsement, by CMS/HHS, or the U.S. Government.